

UNIGUEST CONNECT

HOSPITALITY'S GOLD STANDARD SOLUTION FOR PUBLIC KIOSK SECURITY IS A SOLID "10"

Uniguest Connect continues to be the hospitality industry's leading business center solution because hoteliers across the globe are choosing a simple, secure, and reliable path to drive guest satisfaction and reduce the inherent risks of public-use kiosks.

For hotel guests and visitors, Uniguest Connect is a complimentary session-based service that provides a safe and intuitive computing experience while surfing the web, connecting to social media, and printing boarding passes.

Now powered by Secured Advantage 10, Uniguest Connect is the most secure, flexible, and feature-rich solution ever to be deployed.

Secured Advantage 10 is the next generation of Uniguest's exclusive software platform for public-use kiosks. It is built from the ground up and completely redefines the gold standard benchmark for cybersecurity (which we defined years ago!).

NEW BEST-IN-CLASS ENHANCEMENTS:

- » Real-time device monitoring and proactive alerts enable Uniguest to rapidly identify and address potential issues
- » More cybersecurity measures to protect computer hardware and user privacy
- » Progressive content filtering constantly evolves to intercept the proliferation of inappropriate websites and images
- » User acceptance of terms grants access to the kiosk and limits the hotelier's liability
- » More options to engage guests and visitors through brand promotions, loyalty programs, services, and amenities
- » Multiple browser options to help minimize website incompatibility
- » A complete redesign of the user interface



Get Uniguest Connect pre-installed on a new Windows 10 AIO PC.

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A TRADITION OF INNOVATION

INTRODUCING THE ALL-NEW, NEXT-GENERATION SECURED ADVANTAGE PLATFORM

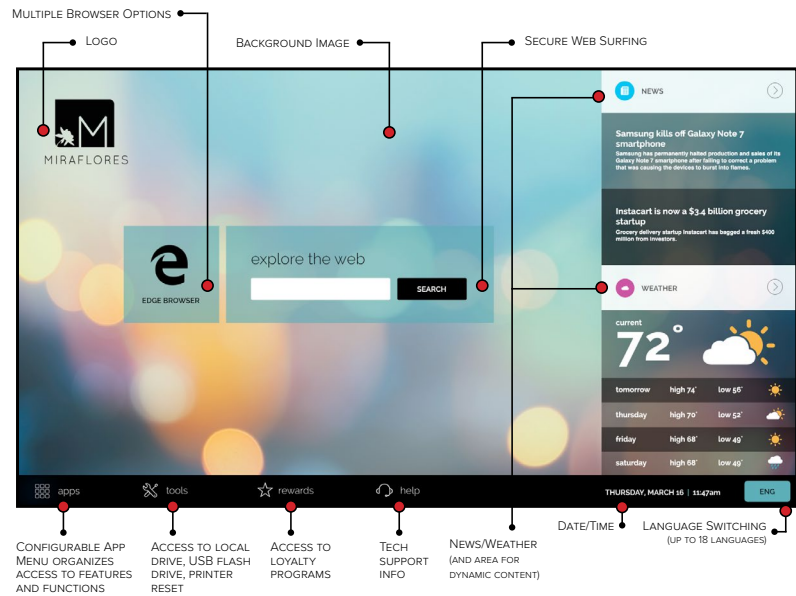
Uniguest has deep knowledge of the hospitality industry and is truly privileged to have sustained a large number of meaningful relationships across the industry for more than 30 years. Due to its innovative solutions, expertise, and trust earned along the way, Uniguest has been awarded more brand mandates, brand standards, master service agreements, and large-scale rollouts than any of its competitors.

Over the past 15 years, Uniguest has grown to become a leading global provider of secure public-use business center kiosks — currently supporting 26,000 devices at 15,000 customer locations in 65 countries. Its world-class distribution network and fulfillment team ships and activates nearly 500 new kiosks each month.

In the relentless pursuit of the perfect customer experience, Uniguest continues its tradition of innovation by introducing the next generation of its industry-leading software platform, Secured Advantage, to power a whole new fleet of secure public-use kiosks — including the Uniguest Connect business center solution.

ALL-NEW SECURED ADVANTAGE 10

- » Uniguest's exclusive, next-generation software platform is built from the ground up
- » Hardened environment for operational security
- » Protects our most innocent guest users, and defends against the most malicious users and online threats
- » Session-based refresh deletes all locally-stored files upon logout or a preset duration of inactivity, then restores the PC to its fixed configuration state
- » Restricts downloads, limits executables, and purges malware
- » Progressive content filtering prevents inappropriate websites and images from displaying on-screen
- » Multiple configuration options
- » Automatic system updates
- » USB flash drive access
- » Compatible with Windows 10



REDESIGNED USER INTERFACE

- » Branded UI (logo, color scheme, background image)
- » Dedicated navigation menu keeps the desktop organized
- » Quick access to the web (choice of browser)
- » News and weather widgets
- » Easy language switching (up to 18 languages)

24/7 TECHNICAL SUPPORT

- » Uniguest's in-house technical support team, the UCrew, is available 24/7 by phone, email, and live chat to assist its customers (and their guests and visitors) from our global support center in Nashville, TN
- » Uniguest maintains best-in-class technical support as measured by abandoned call rates, call wait times, device uptime, and service level agreements

