# uniguest

# Westminster Canterbury Richmond.

Situated in the heart of Virginia, Westminster Canterbury Richmond stands as a beacon of excellence in the realm of retirement communities. Accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) since 1987, this community is committed to providing a comprehensive continuum of care for its residents.



With a focus on holistic wellness, Westminster Canterbury Richmond offers an array of services that encompass physical, mental, and social well-being.

# Holistic Wellness: A Paradigm Shift

Westminster Canterbury Richmond pioneers a holistic approach to wellness, seeking to inspire the mind, nurture the spirit, and strengthen the body. Recognizing the importance of a balanced lifestyle, the community's activities are designed to foster an awareness of whole-person wellness, transcending the conventional focus on physical health.



# **Enriching Lives through Digital Engagement**

Engagement technologies play a pivotal role in fostering connectivity and enhancing the quality of life for residents. Westminster Canterbury Richmond leverages Uniguest cutting-edge solutions to create an environment where residents can thrive socially, emotionally, and physically.

Uniguest offered us the easiest way to input all of our event and class information and share it across resident devices, calendars and digital displays.

Rebecca Hatch

Communications Specialist | Westminster Canterbury Richmond

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### **Community Apps**

At the heart of Westminster Canterbury Richmond's technological initiative lies the Uniguest Community App, a user-friendly platform designed to seamlessly integrate residents into the community. Through this app, residents can access a multitude of features, including:

**Activity Planning:** Residents can explore a diverse range of activities, workshops, and events tailored to their interests and preferences.



**Community Connections:** The portal serves as a hub for residents to connect with one another, fostering a sense of camaraderie and belonging.

**Health and Wellness Resources:** A wealth of resources and information pertaining to physical health are readily available, empowering residents to take charge of their well-being.

**Community Voice:** Facilitates seamless communication of news, events, and other information to residents and their families.

Residents can easily check the daily activities list for art workshops, theater performances, exercise classes and what is on the menu in all of our dining venues. The residents love being able to watch videos of meetings or lectures they missed. It's a great communications tool.

#### Rebecca Hatch

Communications Specialist | Westminster Canterbury Richmond



## **Embracing Digital Signage**

Westminster Canterbury Richmond employs stateof-the-art digital signage strategically placed in hightraffic areas. This dynamic communication tool serves as a means to disseminate important information, events, and updates, enabling staff to stay connected with the community even in the absence of face-toface interactions.



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### **Innovative In-Room Technology**

Residents at Westminster Canterbury Richmond enjoy a tailored in-room experience through advanced technology. The in-room television channel, purpose-built for senior living, offers features such as custom crawl text, video streaming, and slide show content, providing residents with a versatile source of entertainment and information.



### **A Visionary Future**

By embracing technological advancements and prioritizing holistic wellness, Westminster Canterbury Richmond has set a new standard for senior living communities. The community's commitment to fostering connectivity, independence, and well-being stands as a testament to its dedication to enhancing the lives of its residents.



Uniguest has made it so much easier for our residents to stay connected and participate in all the activities our community has to offer.

Robert Mann Vice President, IT | Westminster Canterbury Richmond

Westminster Canterbury Richmond's unwavering dedication to holistic wellness and technological innovation exemplifies a forward-thinking approach to senior living. Through the integration of engagement technologies, the community has created an environment where residents can thrive physically, mentally, and socially, setting a precedent for excellence in the field of retirement communities.



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