Acare®

The impact of prescribed education

Academic Medical Center sees 196% increase in patient education with pCare

Medical professionals know patients who are engaged with education achieve better care outcomes. But getting patients to learn about their treatment journey isn't as successful as often as they like. pCare set out to help with Prescribed Education.

With easy-to-configure integrations with the EHR, pCare Prescribed Education streamlines dispensing and documentation of education while improving patient interactions with the content.



A large academic medical center in the mid-Atlantic region of the U.S. put it to the test and saw immediate results. Before activating Prescribed Education in February 2021, the average monthly education view rate was 451 videos per month. After the implementation, that average skyrocketed to 1,333 videos per month.

This 196% increase has been sustained for 2 years and counting.

The pCare Interactive Patient Care System (IPS) integrated with the hospital's Epic EHR to automatically prescribe and document the education. This saves time for nurses and allows them to focus on caregiving.

Because this hospital serves a high population of Spanish speakers, education alerts, content and learning verification questions are delivered in the appropriate language to better serve their patients.

Prescribed Education has enabled their high commitment to patient education as a means for delivering better outcomes and smooth care transitions:

- Nursing Clinical Educators and Quality Leads collaborate on providing comprehensive training materials for hew hire orientation.
- Their discharge process has adapted to look for education alerts and encourage patients to complete their Prescribed Education for a faster discharge.
- On-site pCare staff supplement nurse activities by rounding on patients with Prescribed Education to drive education compliance.
- Education status is covered during all shift-change hand-offs with real-time IPS data.

Prescribed Education is helping medical facilities boost their patient engagement and improve the care cycle with stunning results. Reach out today to see how the pCare Interactive Patient Care System can improve engagement and outcomes at your facility.



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Prescribed Education is easily available for later, on-demand review.

| | | VIDEOS |
|------------|-------|-----------|
| MONTH | VIEWS | PER MONTH |
| Sept. 2020 | 424 | _ |
| Oct. 2020 | 470 | _ |
| Nov. 2020 | 414 | |
| Dec. 2020 | 512 | |
| Jan. 2021 | 436 | 451.2 |
| Feb. 2021 | 734 | _ |
| Mar. 2021 | 1327 | _ |
| Apr. 2021 | 1017 | |
| May 2021 | 1127 | |
| Jun. 2021 | 985 | _ |
| July 2021 | 1418 | _ |
| Aug. 2021 | 1361 | _ |
| Sep. 2021 | 1283 | _ |
| Oct. 2021 | 1161 | _ |
| Nov. 2021 | 1540 | |
| Dec. 2021 | 1408 | |
| Jan. 2022 | 896 | _ |
| Feb. 2022 | 1613 | _ |
| Mar. 2022 | 2214 | _ |
| Apr. 2022 | 1422 | _ |
| May 2022 | 1283 | _ |
| Jun. 2022 | 1936 | _ |
| July 2022 | 1218 | _ |
| Aug. 2022 | 1113 | _ |
| Sep. 2022 | 1153 | _ |
| Oct. 2022 | 1325 | |
| Nov. 2022 | 1362 | |
| Dec. 2022 | 1300 | |
| Jan. 2023 | 1216 | 1333.8 |